

Cancelling Pending e-Transfers

1. Log into your online banking by visiting: <https://online.northernbirchcu.com/OnlineBanking/>
Enter your username and password and click "Login."

Login

[Online Banking Help](#)

We will be switching banking systems over the weekend of April 16th. There will be no access to online or mobile banking from the afternoon of Friday, April 16th until the morning of Monday, April 19th.

Please [visit our website](#) to read more about the changes and any actions you may need to take ahead of time, like downloading your account history.

We are here to help you through the change. Please call us in-branch with any questions or concerns. We are here for you.

[Browser Requirements](#)
[Learn more about online banking](#)

Login by entering your Member Card and Password.

User ID

Password

[Add a Memorized Account](#)

2. Click the "Transfers" button in the column on the left-hand side of the screen.

Home > Online Banking > My Accounts

Last logged in on Tue, Apr 13, 2021, 9:43 AM, EDT [Print This Page](#) | [Online Banking Help](#)

Get in Touch
(416) 465-4059
1-866-844-3828
Send us an email

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[Click here to learn more](#)

My Accounts
View Account Activity

Payments
Transfers

Account Services

Alerts

Profile and Preferences

Account Summary
Account: [REDACTED]

Membership	
Account Name	Balance
[REDACTED]	[REDACTED]

Scheduled Bill Payments

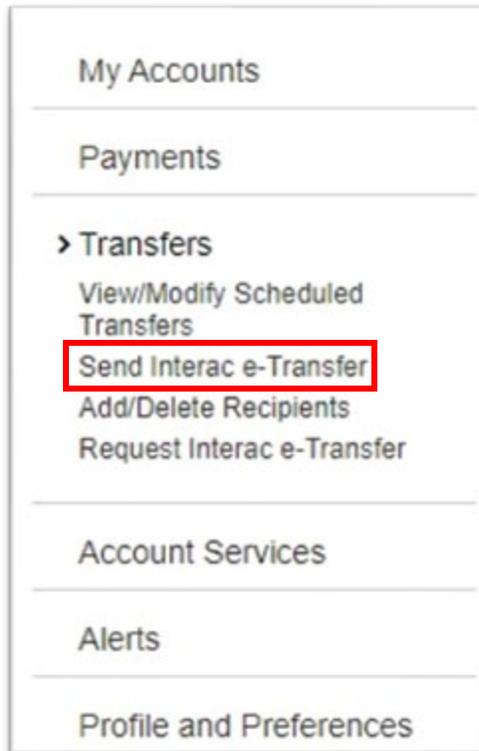
Date	To Payee	From Account	Amount
You currently do not have any Bill Payments Scheduled.			

Scheduled Transfers

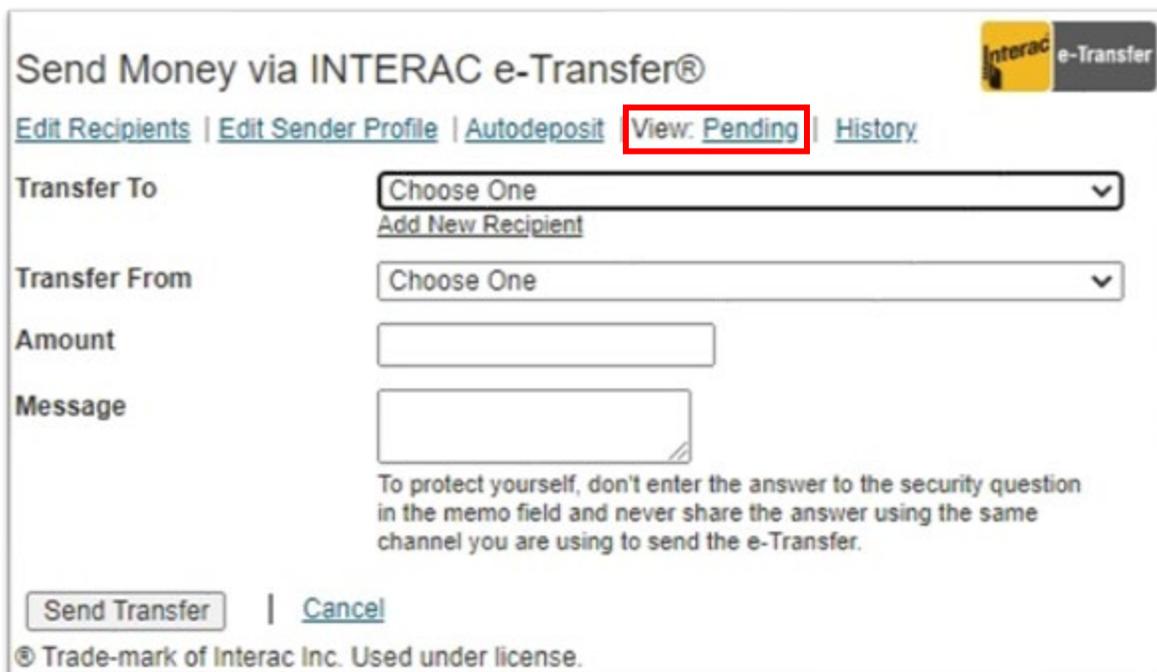
From Account	To Account	Date	Amount
You currently do not have any Transfers Scheduled.			

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[Get Started](#)

3. You will now see an expanded list of options underneath the “Transfers” button. Click on the “Send Interac e-Transfer” button.



4. Click the “Pending” button located near the top of the screen.



5. Here you will be able to see a list of your pending e-Transfers. To cancel pending e-Transfers, click the “Cancel” button located to the right of each pending transfer. (Note: Each pending e-Transfer will need to be cancelled individually. Cancelling one transfer does not cancel all pending transfers. Repeat this process for each pending transfer.)

Pending Transfers

[History](#)

To remind a recipient to accept the funds or request, click on **Resend Notice** beside the transfer. To edit a request, click on **Edit**. To cancel a transfer or request, click on **Cancel**.

Date	From / To	Amount	Status	Select
14-Apr-2021	[REDACTED]	\$10.00	Transfer Requested	Resend Notice Cancel

[Send Interac e-Transfer[®]](#)

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6. Confirm the cancellation of your e-Transfer by clicking the continue button at the bottom of the following screen. You may also choose to send a message to the recipient, if desired, in the “Message to Recipient” box.

Cancel Interac e-Transfer[®] - Confirm

NOTE: The service charge will not be refunded.

Transfer Date: April 14, 2021

Transfer To: [REDACTED]

Send By: [REDACTED]

Amount: \$10.00

Status: Transfer Requested

Message to Recipient:

This message will appear in the cancellation notice sent to the recipient.

[Continue](#) | [Cancel](#)

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7. You will now be shown a receipt for your cancellation that confirms the transfer has been deleted on the "Transfer Status" line. Once, you have repeated this process for all pending e-Transfers, you can log out and close your online banking.

Cancel Interac e-Transfer® - Receipt

User ID Number	kluksepe	Date	Wednesday, April 14, 2021
	Transfer Status	Deleted	
	Transfer Date	April 14, 2021	
	Transfer To	[REDACTED]	
	Send By	[REDACTED]	
	Amount	\$10.00	

[Go to My Accounts](#) | [Print Receipt](#) | [Send Interac e-Transfer®](#)

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